

# East/West Manufacturing Enterprises Earns ISO 9001:2015 Certification Amid Record Company Growth

Austin, Texas based Electronics Contract Manufacturer Meets Stringent New ISO Quality Standard

November 29, 2017, Austin, TX - East/West Manufacturing Enterprises (East/West), an [electronic contract manufacturer](#) serving the OEM industry for over 15 years, is pleased to announce it has been officially recognized by ANAB accredited Advantage International Registrar as meeting the requirements for certification to the latest ISO standard 9001:2015. The 2015 ISO certification requires companies to adhere to a higher level of risk assessment and management engagement than previous ISO standards. Implementing the new ISO 9001:2015 standard ensures that East/West customer projects will undergo a significant level of rigor in planning, implementation, and quality control. Adherence to the standard also helps East/West measure its customers' satisfaction, and enables East/West to continually improve its processes.

In addition to achieving [ISO 9001:2015 certification](#), East/West is experiencing phenomenal growth and company improvements. Highlights include:

- Record Q3 2017 Revenue increase of over 75% greater than the same period last year
- Seven new customers in the last three months
- Industry-leading Customer Satisfaction Survey results showing a Net Promoter Score (NPS) of 75
- Updated ESD protection to ANSI S20.20-2014 compliance
- Cloud-based project scheduling and tracking software implementation

“2017 is shaping up to be a banner year for East/West” said Andy Salo, President of East/West Manufacturing Enterprises. “Our customers tell us they appreciate the level of quality and full service that we offer as we strive to earn their trust every day. Apple has a customer satisfaction NPS of 70 and Southwest Airlines 66, so we are very pleased by the survey results. We believe our commitment to quality and on-time delivery has contributed to our record growth in both customers and revenue.”

For more information on East/West Manufacturing Enterprises and its contract manufacturing capabilities, visit <http://www.ewme.com>.

## About East/West Manufacturing Enterprises

East/West Manufacturing Enterprises is a full service [Printed Circuit Board \(PCB\) Assembly](#) manufacturing company that produces high quality PCBs, custom cables and electrical/mechanical assemblies for different industries around the world. We work with large and small companies to meet their demands from quick turn, low volume prototypes, to assisting with manufacturability for high volume needs. At East/West we understand that product quality is paramount, and must be matched with on-time delivery and low cost. East/West specializes in NPI for small to mid-volume orders, while offering customers a path to full production. Our success is built on a relationship of trust that we earn by consistently meeting customer needs and being flexible to help achieve strategic goals. East/West provides materials management by offering full turnkey services where we procure all parts, assemble and final test the product, and drop ship to the end user if desired.

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